

Datapath Commissioning Service Wall Controllers



Datapath offer a commissioning service to assist integrators and suppliers with the installation and configuration of Datapath of video wall controllers.

During the commissioning period, our experienced team will work with you to ensure that we get you up and running with your new installation as soon as possible.

Our Commissioning Promise

- Working with you, our pre-sales and commissioning teams will generate a full statement of work that captures all aspects of the deployment for future reference
- We will keep the project in-scope and deliver a successful and timely deployment of your video wall installation
- Provide skilled technical personnel, with full understanding of your video wall installation onsite, and at your fingertips
- All Datapath steps are fully documented and recorded, ensuring these records remain for the life cycle of your installed environments
- Provide direct access to Datapath resources for any queries or concerns that arise during installation
- End-user training to ensure an appropriate level of understanding of installed hardware and software, how to use them, and how to maintain them

Engineering the **world's best** visual solutions


DATAPATH
EXCELLENCE BY DESIGN



What the Commissioning Service includes

- Installation of Datapath graphics and capture card drivers
- Wall configuration using Datapath software
- Datapath capture card configuration using Datapath software
- Installation of Datapath software (WallControl 10)
- Initial setup and configuration of Datapath software (WallControl 10)

Please Note:

Datapath commissioning relates to Datapath hardware and software, and does not include 3rd party cables, extenders, switchers, or screens.

Training

Training for all video wall control systems, covering the specific components installed, is also provided to ensure you are confident in your ability to maintain and operate your systems once installed. Training usually covers:

- Driver installation in the event of upgrades
- Wall configuration and maintenance in case of system change
- Installation and upgrade of Datapath software
- Training in the usage of installed Datapath software specific to the environment installed in
- Troubleshooting tips and how to identify common issues
- When and how to contact Datapath in the event of system issues
- Installation and usage of the Datapath Diagnostic Suite

Interested?

Contact the Datapath Team for further details on **+44 (0) 1332 294441** or email **sales@datapath.co.uk**.

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